

CRM Trainer

On-line Course Syllabus

DAY ONE

INSTRUCTIONAL TECHNIQUES

Registration & Introductions
Preparation & Public speaking
Training Aids
Facilitation & Instruction
Practice Session - 5 minutes with feedback

REGULATORY REQUIREMENTS

EASA Regulations for CRM Training

DAY TWO

CREW RESOURCE MANAGEMENT TRAINING

Introduction to CRM
Basic Principles of CRM (TEM, SHELL Model, Error Chain, Swiss Cheese Model)
Markers for effective training
TEM for CRMT
Practice Session - 10 minutes with feedback

DAY THREE

BEHAVIOUR

Training Adults
Behaviour & Attitude
Behavioural Markers/NOTECHS
Dealing with difficult behaviours

GROUP ACTIVITY

Organising Group Activities

FEEDBACK & DEBRIEFING SKILLS Practice
Session - 15 minutes with feedback

DAY FOUR

HUMAN PERFORMANCE & LIMITATIONS

Basic concepts of HPL
IMSAFE checklist

MENTAL HEALTH IN AVIATION

Practice Session - 20 minutes with feedback

DAY FIVE

ASSESSMENT

Each participant will deliver a 40 minute CRM module
Action Plans